



Hotel stays with Mine Rooms



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Everyday work across the hotel



Welcome direct bookings

Let guests compare rooms, choose stay dates and start a reservation on the hotel website.



Coordinate the front desk

Bring room status, reservations, arrivals and walk-ins into the same workspace.



Prepare rooms and service

Give housekeeping a task checklist and the kitchen a room-service queue.



Review the working day

Keep rates, shift handovers, night-audit checks and reports available to permitted staff.

A stay connects people and records



Help guests choose the right room

Room catalogue

Our Rooms & Suites

Discover the perfect room for your stay



Luxury Room
Up to 4 guests ☑ wifi ☑ tv ☑ ac ☑ minibar
Spacious room with premium furnishings and city view.

[VIEW DETAILS](#) [BOOK NOW](#)



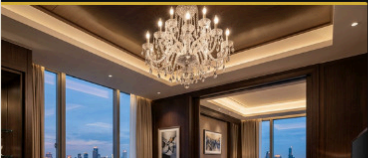
Family Room
Up to 5 guests ☑ wifi ☑ tv ☑ ac ☑ minibar
Extra-large room designed for families with children.

[VIEW DETAILS](#) [BOOK NOW](#)



Standard Room
Up to 2 guests ☑ wifi ☑ tv ☑ ac ☑ minibar
Comfortable room with essential amenities for a pleasant stay.

[VIEW DETAILS](#) [BOOK NOW](#)





Compare room types

Review room photos, capacity, amenities and a starting rate.



Read the room details

Open the room page before choosing dates and the number of guests.



Continue to availability

Use the hotel booking entry to review options for the chosen stay.

Start a reservation on the hotel website

Room selection and guest information

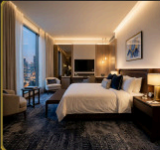
1 Search

2 Info & Payment

3 Confirm

Available Rooms

4 rooms available for Oct 20, 2026 – Oct 22, 2026 (2 nights)



Deluxe Room
Spacious room with premium furnishings and city view.
\$149.00/night
Up to 4 guests **3 available**
wifi tv ac minibar



Family Room
Extra-large room designed for families with children.
\$199.00/night
Up to 5 guests **2 available**
wifi tv ac minibar



Standard Room
Comfortable room with essential amenities for a pleasant stay.
\$89.00/night
Up to 2 guests **4 available**
wifi tv ac minibar



Executive Suite
Luxurious suite with separate living area and panoramic view.
\$299.00/night
Up to 4 guests **2 available**

Guest Info & Payment

FULL NAME
Full Name

EMAIL
Email

PHONE
Phone

COUPON CODE (optional)
Enter code **APPLY**

PAYMENT METHOD

Cash

Card

MoMo

PRICE SUMMARY

Deluxe Room × 2 nights	\$298.00
Total	\$298.00



Choose dates and guests

See the available room choices and select a room for the stay.



Enter the guest details

Keep the guest information beside the selected room and price summary.



Agree the payment setup

Cash, card and MoMo choices appear in the demo; online settlement needs provider completion.

Give guests a place to review their stays

Guest account

Account entry, booking shortcuts and profile access.

Guest account

Welcome back, customer-1

29
TOTAL BOOKINGS

0
UPCOMING

25
COMPLETED

Upcoming bookings

No upcoming bookings. [Book a room now!](#)

Quick Actions

New Booking

My Bookings

Edit Profile

My bookings

Stay dates, room type, status and booking actions.

My bookings

My Bookings

REFERENCE	ROOM TYPE	CHECK-IN	CHECK-OUT	TOTAL	STATUS	ROOM	ACTION
BK-APR-015	Standard Room	Apr 28, 2026	Apr 30, 2026	\$520.00	CHECKED OUT	105	-
BK-APR-011	Deluxe Room	Apr 26, 2026	Apr 29, 2026	\$820.00	CHECKED OUT	205	-
BK-APR-010	Standard Room	Apr 25, 2026	Apr 26, 2026	\$250.00	NO SHOW	101	-
BK-APR-009	Deluxe Room	Apr 22, 2026	Apr 24, 2026	\$550.00	CHECKED OUT	204	-
BK-APR-014	Deluxe Room	Apr 20, 2026	Apr 22, 2026	\$500.00	CHECKED OUT	104	-
BK-APR-008	Standard Room	Apr 19, 2026	Apr 21, 2026	\$460.00	CHECKED OUT	105	-
BK-APR-007	Deluxe Room	Apr 17, 2026	Apr 19, 2026	\$420.00	CHECKED OUT	203	-
BK-APR-013	Standard Room	Apr 15, 2026	Apr 16, 2026	\$220.00	CHECKED OUT	103	-
BK-APR-006	Standard Room	Apr 14, 2026	Apr 17, 2026	\$690.00	CHECKED OUT	104	-
BK-APR-005	Standard Room	Apr 13, 2026	Apr 14, 2026	\$230.00	CANCELLED	103	-
BK-APR-012	Standard Room	Apr 11, 2026	Apr 13, 2026	\$480.00	CHECKED OUT	102	-
BK-APR-004	Deluxe Room	Apr 09, 2026	Apr 12, 2026	\$750.00	CHECKED OUT	202	-
BK-APR-003	Standard Room	Apr 07, 2026	Apr 08, 2026	\$210.00	CHECKED OUT	102	-
BK-APR-002	Deluxe Room	Apr 04, 2026	Apr 06, 2026	\$580.00	CHECKED OUT	201	-

Offer short stays with day-use booking



Day-use search

Day-use search
Book a room by the hour for day-use or short stays.

1 Select room & time — 2 Guest Info & Payment — 3 Completed

Date: 10/05/2026  Room Type: — Select room type — Duration: 2 hours  **SEARCH AVAILABLE SLOTS**

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Branches
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Gift Cards



Choose the visit date

Start from the day-use page rather than an overnight reservation.



Select a duration

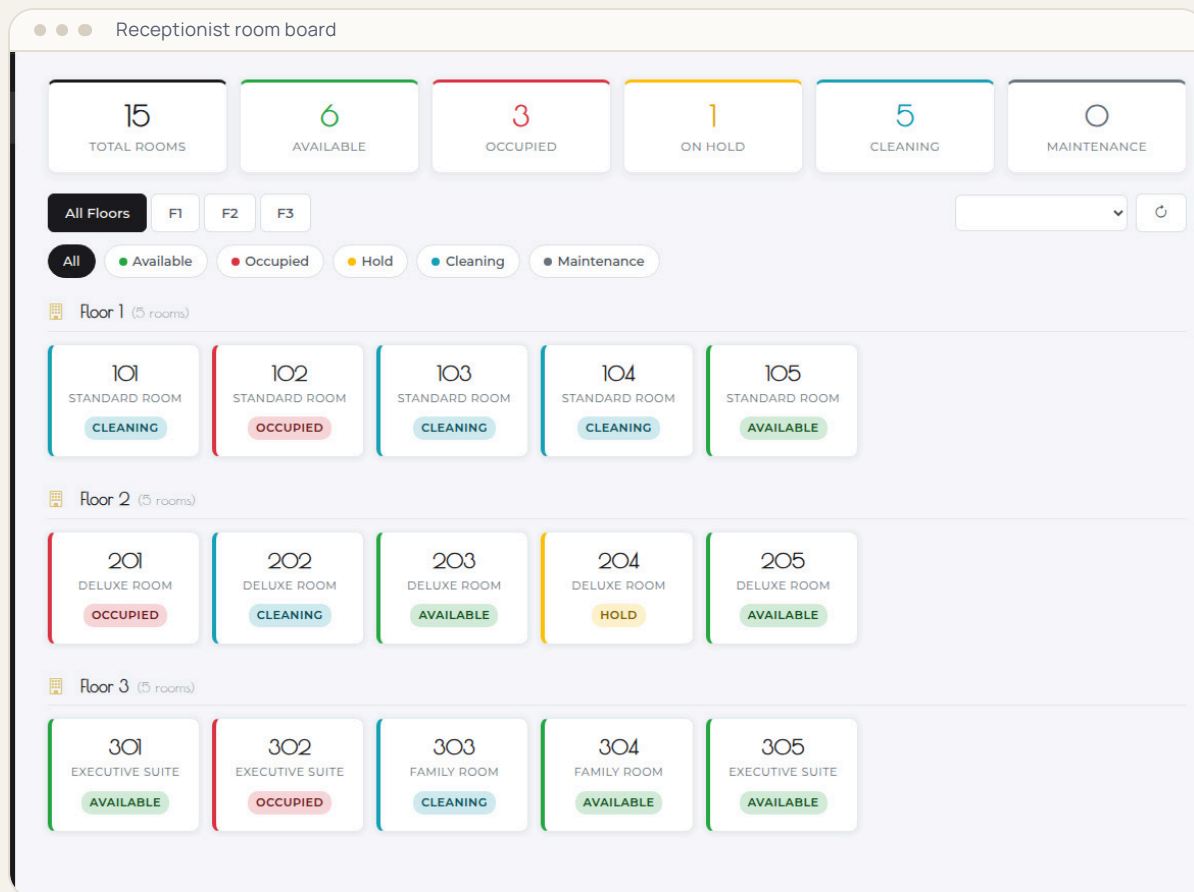
Review the room type and stay duration before searching for a slot.



Search available slots

Continue to the slot choices for the selected date, room type and duration.

See the room situation at the front desk



Scan the room status

See available, occupied, on-hold, cleaning and maintenance rooms by floor.



Filter the working view

Narrow the board by floor or status when coordinating the next arrival.



Open room actions

Inspect a room, its stay information and the available front-desk actions.

Handle arrivals and walk-ins in context

Arrival from the board

Choose a reservation and review notes for the selected room.

The screenshot shows a room board interface with a modal titled "Check-in - Room 105". The modal contains a "Select Booking" dropdown menu with the option "Choose a booking", a "Notes (optional)" text area with the placeholder "Check-in notes...", and two buttons: "CANCEL" and "CONFIRM CHECK-IN". The background shows a grid of rooms with status indicators like "AVAILABLE", "OCCUPIED", "ON HOLD", and "CLEANING".

Walk-in booking

Capture guest contact, dates, room and party size at the desk.

The screenshot shows a "Walk-in booking" form. It includes a "Guest Information" section with fields for "Full Name", "Phone", and "Email". Below this is a "Stay Details" section with fields for "Check-in", "Check-out", "Room", "Guests", and "Notes". A "CREATE BOOKING" button is at the bottom.

Review the stay from the reservation list

Reservations and stay statuses

Search by reference, guest n

+ NEW WALK-IN

All Today Upcoming Pending Confirmed Checked In Checked Out Completed Cancelled

All Sources Direct OTA Walk-in

REF #	GUEST	ROOM TYPE	CHECK-IN	CHECK-OUT	TOTAL	ROOM	STATUS	SOURCE	ACTIONS
BK-APR-015	customer-1	Standard Room	Apr 28, 2026	Apr 30, 2026	\$520.00	105	CHECKED OUT	Direct	VIEW
BK-APR-025	customer-2	Deluxe Room	Apr 28, 2026	Apr 30, 2026	\$920.00	205	CHECKED OUT	Direct	VIEW
BK-APR-011	customer-1	Deluxe Room	Apr 26, 2026	Apr 29, 2026	\$820.00	205	CHECKED OUT	Direct	VIEW
BK-APR-024	customer-2	Standard Room	Apr 25, 2026	Apr 28, 2026	\$600.00	102	CHECKED OUT	OTA	VIEW
BK-APR-010	customer-1	Standard Room	Apr 25, 2026	Apr 26, 2026	\$250.00	101	NO SHOW	OTA	VIEW
BK-APR-009	customer-1	Deluxe Room	Apr 22, 2026	Apr 24, 2026	\$550.00	204	CHECKED OUT	Direct	VIEW
BK-	customer-	Deluxe	Apr 22	Apr 25			CHECKED		VIEW



Find the reservation

Search the reference or guest and use the stay-status tabs.



Review booking sources

Distinguish direct, OTA and walk-in records in the list.



Open the stay details

Review guest information, stay dates, notes and the available reservation actions.

Review the stay before departure

● ● ● Guest, stay and financial details

← Back to Bookings

BK-FEB-0054

CHECKED IN Walkin

Guest Information

Name	admin
Email	admin@example.com

Stay Details

Check-in	Feb 11, 2026
Check-out	Feb 14, 2026
Room Type	Executive Suite

Financial

Total Amount	\$672.00
Balance Due	\$0.00
Payment Method	Cash
Source	Walkin

Notes

Sample booking for reports



Confirm the guest and dates

Keep the guest information and booked stay together in the reservation record.



Review amount and balance

See the total, balance due and recorded payment method before final review.



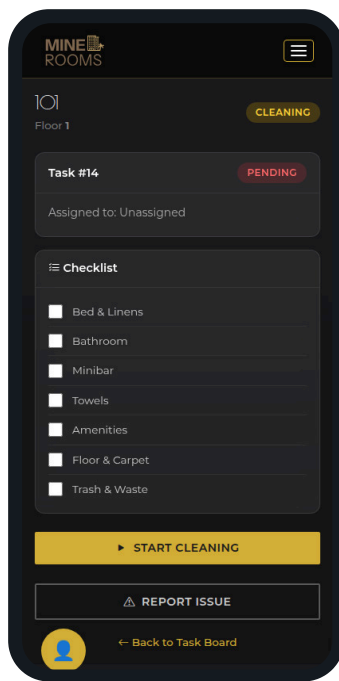
Prepare checkout

Review outstanding charges and payment with the hotel team before confirming departure.

Help housekeeping work from the room

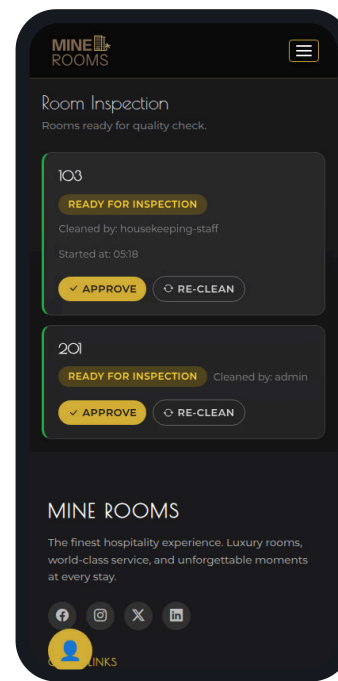
Cleaning checklist

Review the room task, start cleaning and follow its checklist.



Room inspection

Review rooms ready for a quality check and choose the next action.



Keep room issues with the operating team

The screenshot shows the MINE ROOMS mobile app interface. At the top is the MINE ROOMS logo and a menu icon. Below is a 'Room' section with a dropdown menu showing '- Select -'. This is followed by a 'Description' section with a large text input area. Below that is a 'Priority' section with a dropdown menu showing 'Medium'. The 'Photos' section includes a 'Choose Files' button and the text 'no file chosen'. Below the photos section is the text 'Upload photos of the issue.' and two buttons: 'SUBMIT REPORT' and 'CANCEL'. At the bottom of the app screen is a footer with the MINE ROOMS logo, a tagline 'The finest hospitality experience. Luxury rooms, world-class service, and unforgettable moments at every stay.', social media icons for Facebook, Instagram, X, and LinkedIn, and a 'QUICK LINKS' section with a user profile icon.



Identify the room

Open issue reporting from the housekeeping workspace.



Describe the problem

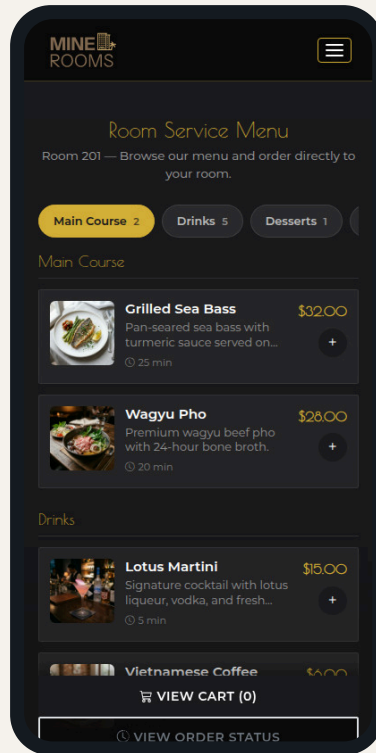
Capture the description, priority and supporting photos offered by the form.



Follow the work order

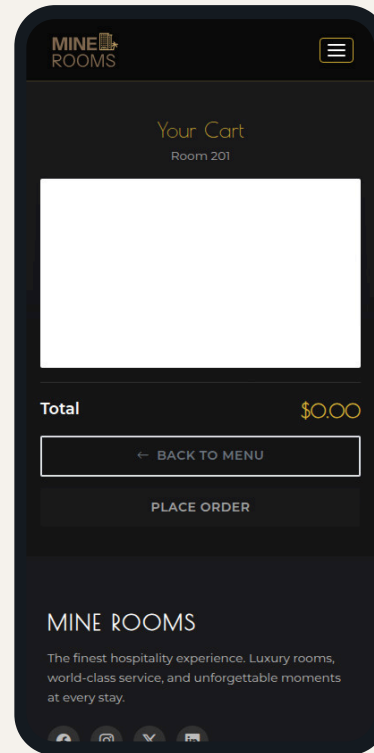
Agree responsibility and return-to-service rules in the maintenance workflow.

Let guests open room service by QR



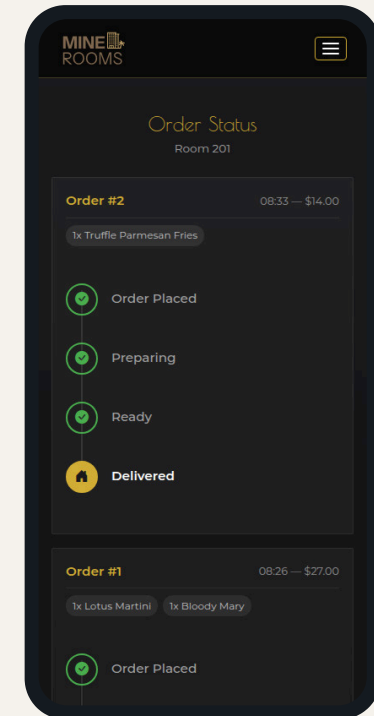
Choose from the menu

Browse room-service categories and items.



Review the cart

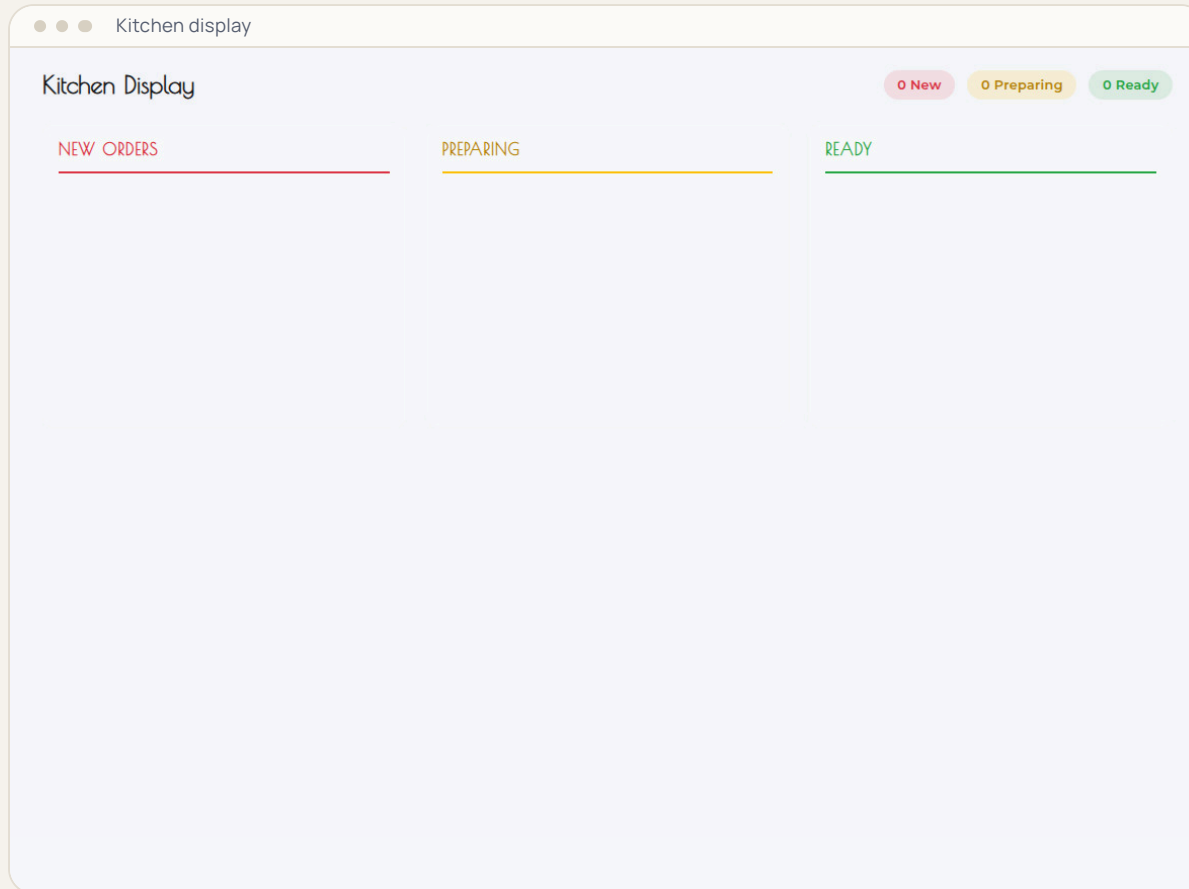
Review items or an empty cart in the room-service context.



Open order status

Follow Order Placed, Preparing, Ready and Delivered on the status page.

Give the kitchen a clear preparation queue



Separate preparation stages

Use New, Preparing and Ready columns for kitchen work.



Review the order ticket

Keep item and room context with the food-service workflow.



Review the current workload

Keep the preparation view open for kitchen work; the example shown has no active tickets.

Maintain rates for the hotel calendar

Pricing matrix and special dates

Pricing Matrix

+ ADD NEW MATRIX

ROOM TYPE	WEEKDAY	WEEKEND	HOLIDAY	DAY USE	ACTIONS	
Deluxe – Main Branch	\$200.00	\$300.00	\$400.00	\$300.00		
Family - Main Branch	\$200.00	\$250.00	\$350.00	\$250.00		

Special Dates

No special dates configured.



Review rate categories

See weekday, weekend, holiday and day-use prices for each configured room type and branch.



Maintain the rate setup

Use the available matrix and special-date forms within the account permissions.



Check the property context

Review the room type and branch beside each configured set of rates.

Keep the property and dining offer together

Room types

Maintain the accommodation choices used by the hotel website.

Room types

Room Types

+ ADD ROOM TYPE

NAME	MAX OCCUPANCY	DEFAULT PRICE	ROOMS	ACTIONS
Deluxe Room Spacious room with premium furnishings and city view.	4	\$149.00	5	Edit Delete
Family Room Extra-large room designed for families with children.	5	\$199.00	2	Edit Delete
Standard Room Comfortable room with essential amenities for a pleasant stay.	2	\$89.00	5	Edit Delete
Executive Suite Luxurious suite with separate living area and panoramic ocean view.	4	\$299.00	3	Edit Delete

Restaurants and venues

Review the property venues and their opening information.

Restaurants and venues

Restaurants & Venues

Manage venues, menus, and view active orders.

+ NEW VENUE

Venues

NAME	TYPE	HOURS	STATUS	ACTIONS
The Golden Lotus Restaurant	Restaurant	Summary: 6:30 AM – 10:30 PM Breakfast: 6:30–10:00 Lunch: 11:30–14:00 Dinner: 18:00–22:30	OPEN	EDIT VIEW
Skyline Rooftop Bar	Bar	Summary: 5:00 PM – 12:00 AM	OPEN	EDIT VIEW
Tranquil Spa & Wellness	Spa	Summary: 9:00 AM – 9:00 PM	OPEN	EDIT VIEW
Aqua Pool & Lounge	Pool	Summary: 7:00 AM – 8:00 PM	OPEN	EDIT VIEW

Review what the next shift needs to know

Shift handover

Review the current shift, closing balance and pending notes.

Shift handover

Shift Handover

Manage cash shifts and handover process.

Current Shift

OPEN

MORNING

Staff: admin

Opened At: 14:05

Shift Type: Morning

Opening Balance: \$0.00

Shift Summary

14

Check-ins

50

Check-outs

0

Walk-ins

\$0.00

Payments

Close Shift

Closing Balance (\$)

0.00

Notes for Next Shift

Pending Items

Unresolved issues to hand over...

SUBMIT HANDOVER

Night-audit checks

Inspect unposted charges and the daily-review actions.

Night-audit checks

Night Audit

Daily revenue reconciliation and occupancy reports.

0%

Occupancy Rate

\$0.00

Total Revenue

0

Rooms Charged

0

No-Shows

Pending Actions

Unposted charges: Anonymous (Booking #24)

Unposted charges: admin (Booking #44)

Unposted charges: admin (Booking #46)

Unposted charges: admin (Booking #49)

Unposted charges: admin (Booking #61)

Unposted charges: admin (Booking #62)

Unposted charges: admin (Booking #66)

Unposted charges: admin (Booking #67)

Unposted charges: admin (Booking #68)

Unposted charges: admin (Booking #71)

Unposted charges: admin (Booking #76)

Unposted charges: admin (Booking #88)

Unposted charges: admin (Booking #94)

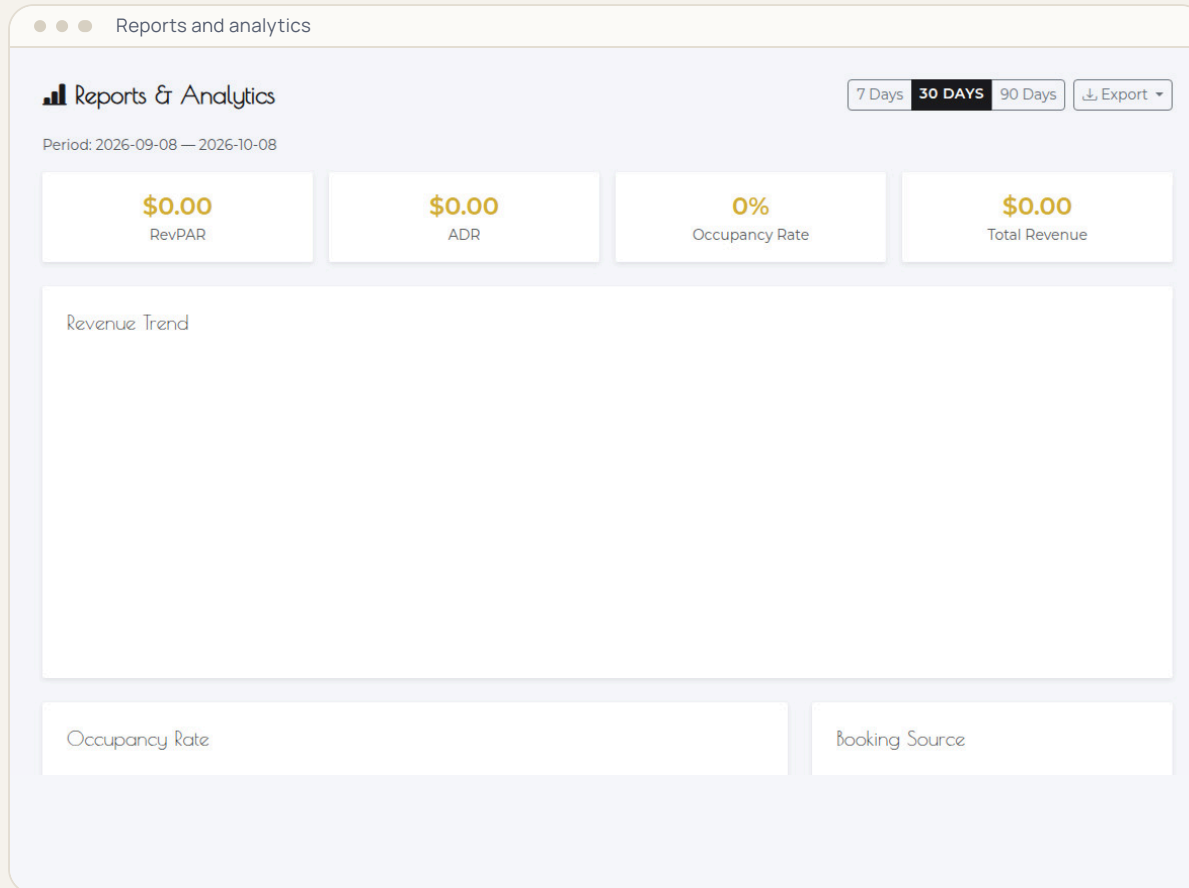
Unposted charges: admin (Booking #97)

RUN NIGHT AUDIT

DAILY OPERATIONS

18

Review the information behind hotel reports



Choose a reporting period

Open the reports workspace and review its available period controls.



Follow the operating measures

The screen includes occupancy, ADR, RevPAR, revenue and booking-source areas.



Read the current figures

Review recorded hotel activity for the selected period; this example has no populated totals.

Adapt the same foundation to your hotel

Your property

Room types, rooms and branches

Venues, menus and public content

Rates and hotel policies

Your operating team

Existing role-based workspaces

Permitted guest and staff tasks

Training with the role guides

Your development scope

Brand and presentation changes

Agreed workflow adaptations

Provider implementation and validation

Plan the connections your hotel needs



Payment and invoices

Choose providers and complete signed callbacks, refunds and reconciliation before taking online payments.



Distribution and communications

OTA, SMS, push and campaign delivery need provider work and acceptance beyond the current screens.



AI and loyalty

AI suggestions and automatic loyalty earning remain extension scope with manager review and event validation.

Start with a representative hotel day





Thank you



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