



Restaurant ordering and daily service



A product by WeebPal



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From a guest's choice to daily operations



Help guests choose and order

A visual menu, dish options and takeaway checkout; table guests order through a QR code.



Coordinate service on the floor

The POS floor map, guest-round approval and takeaway queue give staff a shared service view.



Keep the restaurant ready

Manage menu prices, sold-out dishes, tables, hours and the rules for orders and bookings.



Follow payments and the day's work

Keep order rounds and history, record payment tenders and review reports before day close.

A shared system for guests and staff



Guests

Browse the menu, order takeaway, use the table QR menu and request a booking without an account.



Waiters

Run the floor, approve guest rounds, manage availability and follow takeaway orders.



Managers

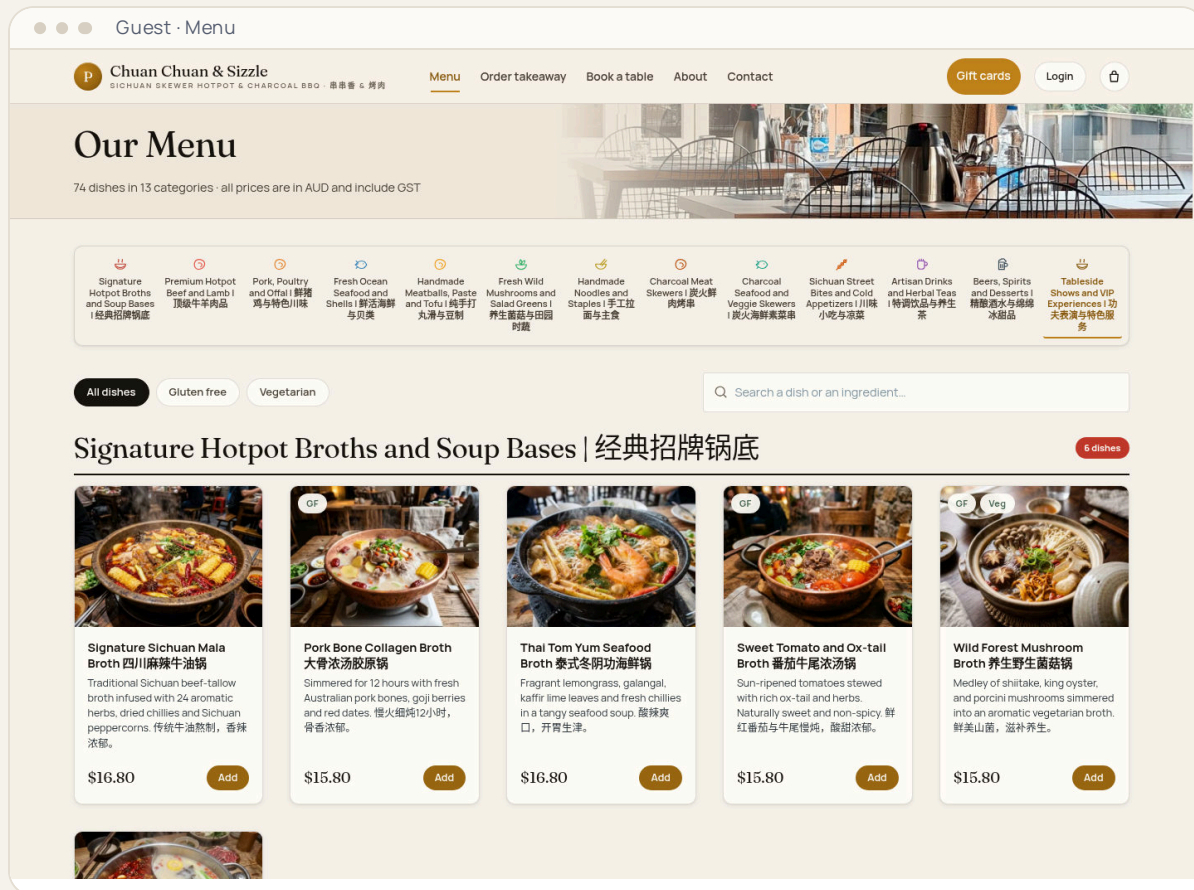
Maintain the menu and service rules, close table bills, manage staff and review reports.



Administrators

Maintain staff access and technical settings alongside permitted restaurant operations.

Let guests explore the menu



Find a dish

Browse categories or search by dish name or ingredient.



See the choices

Photos, descriptions, dietary labels and GST-inclusive prices help guests compare dishes.



Continue to an order

The takeaway menu adds ordering controls; the table menu stays linked to its table.

Capture dish choices before checkout

Guest · Add a dish

Add Signature Sichuan Mala Broth 四川麻辣牛油锅

\$16.80 GST included

Traditional Sichuan beef-tallow broth infused with 24 aromatic herbs, dried chillies and Sichuan peppercorns. 传统牛油熬制, 香辣浓郁。

Spice Level | 辣度选择

Mild Spicy | 微辣 (+\$0.00)

Medium Spicy | 中辣 (+\$0.00)

Extra Fiery Mala | 特辣麻辣 (+\$0.00)

Pot Type | 锅底类型

Single Flavour Pot | 单味大锅 (+\$0.00)

Twin Yin-Yang Pot | 双味鸳鸯锅 (+\$3.00)

Quantity

-

1

+

Note for the kitchen

e.g. No coriander



Choose options

Guests select the available option groups and any priced extras for the dish.



Add a kitchen note

Quantity and special requests stay with the order line.



Review the line price

The cart carries the selected dish, options and quantity into the order.

Takeaway checkout without an account

Guest · Takeaway checkout

Cart / Checkout

Checkout

[← Back to cart](#)

Customer details

Tell us a bit about yourself so we can prepare your order.

CART

DETAILS

PAY

Name *

Phone *

Collection day

Collection time *

Notes

Your order

5 items

1× Premium Australian Wagyu Slices 澳洲和牛后胸肉片

\$24.80

1× Spicy Honey Grilled Chicken Wings (2pcs) 香辣蜜汁烤鸡翅

\$9.80

1× Wanglaoji / Jiaduobao Herbal Tea 王老吉/加多宝凉茶

\$4.50

Subtotal (3 items)

\$39.10

GST included

\$3.55

Total

\$39.10

Pay by card →

Pay at the counter

Pay by card now, handled by Stripe — we never store card details — or pay at the counter when you collect.



Leave contact details

A guest provides their name and phone number.



Choose collection time

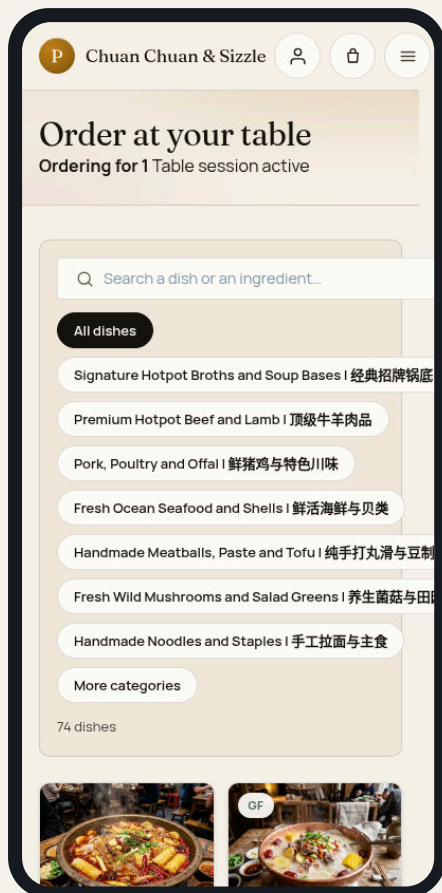
Pickup choices follow opening hours, preparation time and ordering rules.



Choose how to pay

Pay at the counter, or use online card payment when the payment service is configured.

Order at the table from a phone



Open the table menu

The QR code identifies the table session and opens the restaurant's menu.



Build a round

Choose dishes and options, then review the cart before sending it to the waiter.



Staff approve the request

A submitted guest round waits for staff approval before it goes to the kitchen.

Review each round before sending it

● ● ● Guest · Table cart

Review your order

Ordering for 1 Table session active

Edit cart

ITEM	OPTIONS	QUANTITY	KITCHEN NOTE	UNIT PRICE	LINE TOTAL	REMOVE
 Signature Sichuan Mala Broth 四川麻辣牛油锅	SPICE LEVEL 辣度选择 ● Mild Spicy 微辣 (+\$0.00) Medium Spicy 中辣 (+\$0.00) Extra Fiery Mala 特辣麻辣 (+\$0.00)			\$16.80	\$16.80	
	POT TYPE 锅底类型 ● Single Flavour Pot 单味大锅 (+\$0.00) Twin Yin-Yang Pot 双味鸳鸯锅 (+\$3.00)					
 Pork Bone Collagen Broth 大骨浓汤胶原锅	POT TYPE 锅底类型 ● Single Flavour Pot 单味大锅 (+\$0.00) Twin Yin-Yang Pot 双味鸳鸯锅 (+\$3.00)			\$15.80	\$15.80	

Total (GST inclusive)

\$32.60

GST included

\$2.96

Back to the menu

Send to waiter



Check the selection

Review dishes, chosen options, kitchen notes, quantities and line prices.



Adjust the cart

Change quantities or remove a dish before submitting the round.



Send to the waiter

The staff approval step connects the guest's request with kitchen service.

A table order grows in rounds



Run the floor from the POS

Waiter · POS floor map

Chuan Chuan & Sizzle
SICHUAN SKEWER HOTPOT & CHARCOAL BBQ 串串香 & 烤肉

Dashboard **POS** Takeaway Orders Bookings

MT My account

POS floor map

20 tables · 70 seats

All (20) Waiting approval (0) In service (0) Bill printed (0) Not closed (0) Free (20)

Phone order Fullscreen Floor area All areas

1 ● FREE window 2 seats	2 ● FREE window 6 seats	3 ● FREE window 4 seats	4 ● FREE window 4 seats	5 ● FREE window 6 seats
8 ● FREE center 8 seats	11 ● FREE center 2 seats	12 ● FREE center 4 seats	13 ● FREE center 2 seats	14 ● FREE center 4 seats
15 ● FREE center 4 seats	16 ● FREE center 2 seats	17 ● FREE back 2 seats	18 ● FREE back 4 seats	19 ● FREE back 4 seats
21 ● FREE back 4 seats	22 ● FREE back 2 seats	23 ● FREE back 2 seats	24 ● FREE back 2 seats	25 ● FREE back 2 seats

● Waiting approval ● In service ● Bill printed ● Not closed ● Free



Read table status

Filter tables by Waiting approval, In service, Bill printed or Free.



Start service

Open a free table, enter the guest count and add dishes in the table order.



Continue an open order

Send additional items in a new round and review the table's ticket.

Give the kitchen and guest the right printout



Kitchen docket

An 80 mm docket lists quantities, kitchen labels, options and notes for each sent round.



Additional rounds

Later dockets are marked NEW ITEMS and contain only the newly sent dishes.



Tax invoice

The bill brings together items, GST included, receipt details and recorded payment tenders.

Record payment and close the order

● ● ● Manager · Close order and take payment

Close order and take payment

TEST-SEED-001 · Takeaway counter

How was it paid? *

☐ EFTPOS
Enter the amount on the terminal, then record it here.

☐ Cash
Counter till. Anything over the amount due is change.

Amount received *

Once closed, the order can no longer be edited.

Split payment

Record payment and close order

Cancel

Gift card code

Amount to use from gift card

Enter the code printed on the gift card, for example PHOHUB-4K2M-9XQP. Older 32-character codes still work.

Check gift card

Redeem gift card

Cancel

Amount due

Subtotal	\$0.00
GST Included	\$0.00
Total	\$0.00



Record the tender

Use cash or EFTPOS; table orders also allow Other with a payment note.



Split a payment

Record more than one tender and keep a partially paid order open.



Close a fully paid order

A fully paid order is archived and its table becomes available again.

Maintain the menu in one place

● ● ● Manager · Edit menu item

Manage / Dishes / Signature Sichuan Mala Broth 四川麻辣牛油锅

Edit menu item

Signature Sichuan Mala Broth 四川麻辣牛油锅 · On sale · last edited 27 Sep 2026 - 00:27 by mn_test_manager

Full name (shown on the website) *

Label on the customer bill *

Label on the kitchen docket *

Description

Traditional Sichuan beef-tallow broth infused with 24 aromatic herbs, dried chillies and Sichuan peppercorns. 传统牛油熬制, 香辣浓郁。

Text format

Plain text

- No HTML tags allowed.
- Lines and paragraphs break automatically.
- Web page addresses and email addresses turn into links automatically.

Price (includes GST) *

Category

Signature Hotpot Broths and Soup Bases | 经典招牌锅底

Photo



Signature Sichuan Mala Broth 四川麻辣牛油锅

Remove

Attach only a real photo of this dish. Leaving it empty is a valid state.
The maximum number of media items have been selected.



Edit how a dish appears

Maintain public, POS and kitchen labels, description, photo and dietary details.



Set prices and choices

Organise categories, item prices and reusable option groups.



Keep earlier orders intact

Updates apply to future choices while existing orders keep their recorded line details.

React when dishes sell out

Waiter · Sold out board

Sold out board

Mark menu items sold out for the current service day.

All dishes

Sold out (0)

Available

Signature Hotpot Broths and Soup Bases | 经典招牌锅底

Premium Hotpot Beef and Lamb | 顶级牛羊肉品

Pork, Poultry and Offal | 鲜猪肉与特色川味

Fresh Ocean Seafood and Shells | 鲜活海鲜与贝类

Handmade Meatballs, Paste and Tofu | 纯手打丸滑与豆制品

Fresh Wild Mushrooms and Salad Greens | 养生菌菇与田园时蔬

Handmade Noodles and Staples | 手工拉面与主食

Charcoal Meat Skewers | 炭火鲜肉烤串

Charcoal Seafood and Veggie Skewers | 炭火海鲜素菜串

Sichuan Street Bites and Cold Appetizers | 川味小吃与凉菜

More categories

Q Search a dish...

PHOTO	DISH	CATEGORY	PRICE	STATUS	ACTION
	Complimentary Guest Care Kit 海底捞式贴心关怀包	Tablesides Shows and VIP Experiences 功夫表演与特色服务	\$1.00	Available	Mark sold out
	Authentic Sichuan Dan Dan Noodles 经典四川担担面	Handmade Noodles and Staples 手工拉面与主食	\$12.80	Available	Mark sold out
	Japanese Sanuki Thick Udon Noodles 赞岐手打乌冬面	Handmade Noodles and Staples 手工拉面与主食	\$7.80	Available	Mark sold out
	Golden Fried Mantou with Condensed Milk 黄金炸馒头	Handmade Noodles and Staples 手工拉面与主食	\$9.80	Available	Mark sold out
	Crispy Charcoal Chicken Skin Skewers 炭火脆皮鸡皮串	Charcoal Meat Skewers 炭火鲜肉烤串	\$8.80	Available	Mark sold out
	Charcoal Spiced Beef Tendon Skewers 炭烤香辣牛蹄筋	Charcoal Meat Skewers 炭火鲜肉烤串	\$11.80	Available	Mark sold out



Find the dish

Filter by category or search the availability board.



Mark it sold out

Temporarily stop new orders for an unavailable dish.



Restore availability

Make the dish available again when service is ready.

Manage tables and their QR codes

Manager · Tables

Tables

Manage dining tables, seats, and their QR tokens.

Add table

Print all QR posters

Area

- Any -

Active

- Any -



TABLE	SEATS	AREA	STATUS	QR CODE	ACTIONS
1	2	window	Active		
2	6	window	Active		
3	4	window	Active		
4	4	window	Active		
5	6	window	Active		
8	8	center	Active		



Organise the floor

Maintain table numbers, seats, zones and active status.



Provide a menu at each table

Print QR posters for guests to open the table ordering session.



Replace a table code

Rotate the QR code so the previous code stops opening the table session.

Take bookings online and by phone

Guest · Book a table

Book a table

Send a request and we confirm it by phone shortly. We hold a time, not a specific table.

When and how many

Reservation date *

10/07/2026

Reservation time *

10:00pm

Number of guests *

- Select -

30 minute slots

Slots are 30 minutes long, inside opening hours, and the last one starts 60 minutes before we close.

Up to 10 guests

We can seat parties of up to 10 guests. A larger party can still be requested here; we confirm those by hand before they are booked.

Book ahead

Bookings can be made up to 60 days ahead.

Opening hours

Open today 11:30am – 10:00pm

DAYS	HOURS
Monday – Thursday	11:30am – 10:00pm
Friday – Saturday	11:30am – 11:00pm
Sunday	11:30am – 10:00pm

Who we are holding it for

Name *

Jane Nguyen

Phone *

04xxx xxx xxx or +61 2 xxxx xxxx

Email *

you@example.com

Notes

Birthday, high chair, allergies...



Request a table

Guests choose a date, time and party size, then leave contact details.



Include phone bookings

Staff enter phone requests in the same reservation area.



Apply the restaurant's rules

Confirmation or review follows booking settings; staff manage confirmed bookings and cancellations.

Set the hours and rules for service

● ● ● Manager · Online ordering rules

Online ordering rules

Lead times, pickup windows, and the online ordering pause.

Pause online ordering

Use this when the kitchen is too busy. Guests see a message on the order page; orders already accepted are unaffected.

Online ordering status

Accepting orders

☐ **Pause new online orders**
Turns back on automatically at the start of the next trading day.

Pause ordering

Ordering rules

Preparation time (minutes) *

Order cut-off before closing (minutes) *

Minimum order value *

\$

Pickup slot length (minutes) *

Maximum orders per collection slot *

When a collection time already has this many live orders, guests are offered the next free time instead. Enter 0 for no limit. This does not replace Pause online ordering, which is still the way to stop taking orders altogether.

☒ **Offer "Pay at the counter" on the web checkout**

When this is off, web takeaway orders must be paid by card at checkout. Orders already placed to pay at the counter are not affected — they can still be settled on the order close page. This does not change the POS counter till, which always takes cash and EFTPOS.

Save ordering rules

Cancel



Control pickup timing

Preparation time, cutoff, minimum value and capacity shape pickup choices.



Maintain trading hours

Weekly opening hours and special closures determine the service calendar.



Set booking limits

Configure party sizes, slot duration, lead time, capacity and automatic confirmation.

Offer gift cards and configured promotions

Buy a gift card

1 Choose
Select amount

2 Details
Recipient information

3 Payment
Review and pay

GIFT CARD AMOUNT *

\$25.00
Card value \$27.50
10% bonus value

\$50.00
Card value \$55.00
10% bonus value

\$100.00
Card value \$110.00
10% bonus value

Every card carries 10% bonus value. Pay the amount on the left and the card is loaded with the amount on the right.

How the bonus works
Pay \$100 and the card carries \$110. The bonus is added when the card is issued, so the recipient sees the full balance straight away.

Where it works
Dine-in and takeaway, at the counter or online. Part-payment is fine — the balance stays on the card.

How long it lasts
Three years from the day it is bought, at the expiry is printed on the card and in the app.

Continue

Already have a card? Check its balance

Gift cards

Guests choose a value and check balances; online purchase needs configured card payments and delivery email.

Add promotion

Create a day, dish or order-value deal.

PROMOTION
Promotion name *

What a guest and a manager both call this deal, for example "Thứ 2 giảm 20%". It is snapshotted onto every order it discounts, so renaming it later never rewrites a printed invoice.
☒ Enabled

WHEN IT RUNS
Running from

Running until

IF TWO DEALS MATCH ONE BILL
Tie-break priority

Only consulted when two promotions would take exactly the same amount off the same bill. Higher wins.

i An order gets one promotion, never two. When several deals match, the one that takes the most off wins. "Buy 2 get 1 free" is not a deal here takes money off a bill, never adds a free item to it. Amount AUD and include GST.

THE DEAL
Deal type *

Percent off
 %

Reward *

Save

Promotions

Managers define day, dish or order-value discounts, with dates, eligibility and priority.

Review the day before closing it

● ● ● Manager · Close the day

Close the day

Review open orders, reconcile the counted cash, and lock the trading day

ORDERS
0

TOTAL SALES (AUD)
0.00

GST INCLUDED (AUD)
0.00

No completed sales were found for this business date.

This saves a structural draft only. It does not close or archive the business day.

Open orders

Open orders list

No open orders are blocking this draft.

Cash reconciliation

Business date *

10/07/2026

The business day you are reconciling, in YYYY-MM-DD format.

Counted cash *

Cash counted in the drawer at the end of the day, in AUD.

Variance note

Optional plain-text context for the later close reconciliation.

Save day-close draft Cancel



Read sales and service reports

Review daily or period sales, dishes, categories, payments, GST and bookings.



Export report data

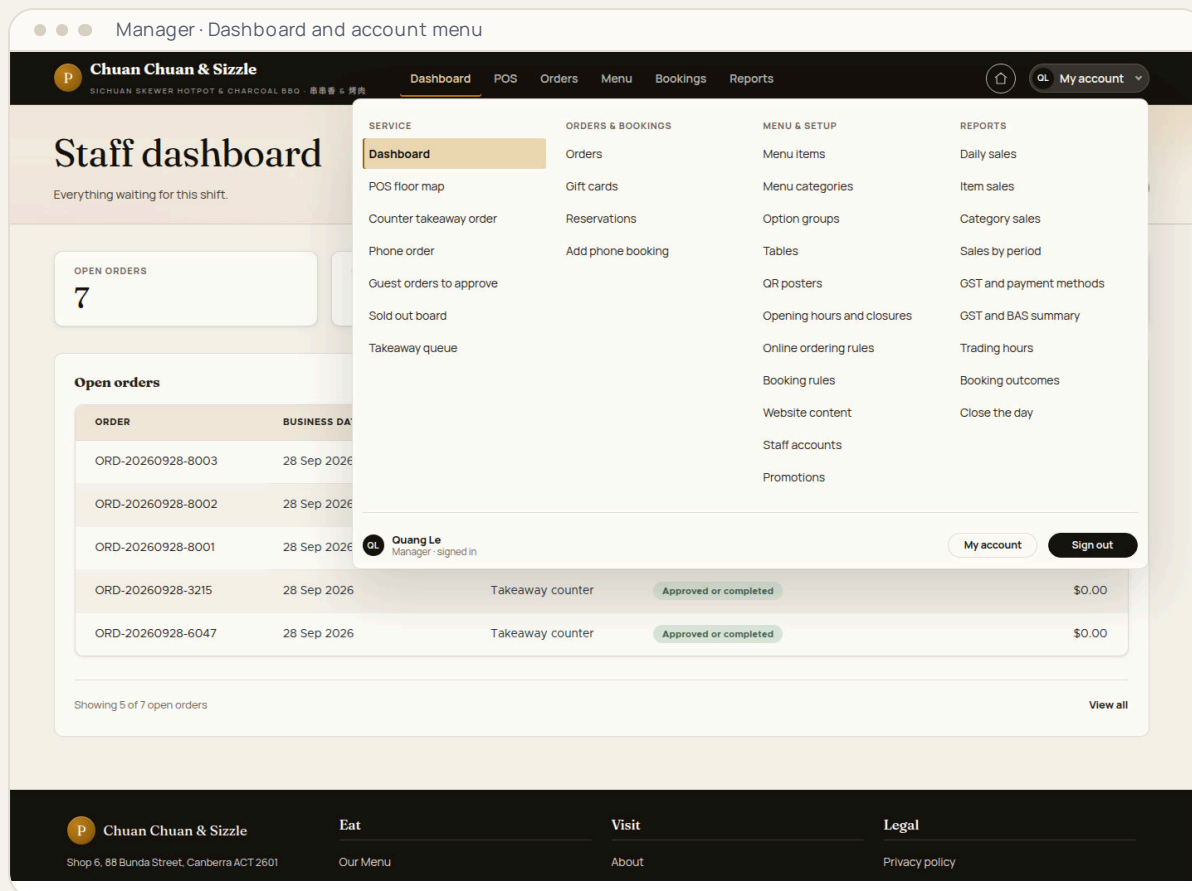
Use the available CSV exports for follow-up outside the system.



Reconcile the business day

Review open orders and enter counted cash; archiving the day locks its records.

Give staff access to their work



Use a staff sign-in

Staff land on their dashboard and navigate through the menu available to their role.



Manage staff accounts

Managers maintain Waiter accounts; Administrators can also grant Manager or Administrator access.



Control account status

Block or restore access while retaining the account's business history.

Thank you



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